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FAQs

If I'm a college transfer student, should I add my college coursework to my NCAA Eligibility Center registration information?

A: No, you should only enter coursework taken until your first full-time enrollment into college.

[Read More > about If I'm a college transfer student, should I add my college coursework to my NCAA Eligibility Center registration information?](#)

How are student's account prioritized?

A: Students who have their status requested by an NCAA school are prioritized by the NCAA Eligibility Center for processing. NCAA colleges/universities make this request by activating a student's account to its Institutional Request...

[Read More > about How are student's account prioritized?](#)

What should I do if I'm behind academically in school?

A: If you have not performed well in high school academics, you may not have enough core courses or a grade-point average high enough to meet NCAA initial-eligibility requirements. Here are some suggestions about what to do to improve...

[Read More > about What should I do if I'm behind academically in school?](#)

What types of nontraditional programs may not be accepted by the NCAA?

A: Not all nontraditional educational programs meet NCAA core-course requirements. When it comes to online, correspondence, credit recovery or other types of nontraditional courses, NCAA legislation may not be satisfied by schools or...

[Read More > about What types of nontraditional programs may not be accepted by the NCAA?](#)

Are credit recovery courses considered "nontraditional"?

A: Generally, credit recovery courses are taught via the Internet, distance learning, correspondence or computer software and are, therefore, subject to the nontraditional core-course legislation.

[Read More > about Are credit recovery courses considered "nontraditional"?](#)

How can I find an appropriate nontraditional program?

A: When considering nontraditional courses, there are several things to keep in mind when determining whether such a course may be used for NCAA initial-eligibility purposes. There is no substitute for working hard academically. NCAA...

[Read More > about How can I find an appropriate nontraditional program?](#)

What if the Additional Information field for a high school's list on the High School Portal is blank?

A: Generally, this means that nontraditional coursework from that school/program has not been reviewed by the NCAA Eligibility Center.

[Read More > about What if the Additional Information field for a high school's list on the High School Portal is blank?](#)

How do I know if a nontraditional course has been approved?

A: Visit www.eligibilitycenter.org to view a school/program's list of NCAA courses. Near the top of each school/program's list is an "Additional Information" box that may include language regarding a school/program's nontraditional...

[Read More > about How do I know if a nontraditional course has been approved?](#)

What are the effective dates for nontraditional core courses?

A: Division I : The rule applies to courses completed on or after August 1, 2010, for students first entering an NCAA Division I college or university on or after August 1, 2010. Nontraditional courses completed before August 1, 2010...

[Read More > about What are the effective dates for nontraditional core courses?](#)

What types of nontraditional courses can be used to satisfy NCAA core-course requirements?

Answer:

NCAA Bylaw 14.3.1.2.2 Nontraditional Courses states:

Courses taught via the Internet, distance learning, independent study, individualized instruction, correspondence, and courses taught by similar means may be used to satisfy NCAA core-course requirements if all of the following conditions are satisfied:

The course meets all requirements for a core course as defined in Bylaw 14.3.1.2;
The instructor and the student have ongoing access to one another for purposes of teaching, evaluating and providing assistance to the student throughout the duration of the course;

The instructor and the student have regular interaction with one another for purposes of teaching, evaluating and providing assistance to the student throughout the duration of the course;

The student's work (e.g., exams, papers, assignments) is available for evaluation and validation;

Evaluation of the student's work is conducted by the appropriate academic authorities in accordance with the high school's established academic policies;
The course includes a defined time period for completion; and
The course is acceptable for any student and is placed on the high school transcript

What does the new school review process require?

A: Due to vast diversity in instructional methodology and structure of today's high schools and secondary education programs, the review process can be equally as

diverse in terms of the necessary documentation required for review...

[Read More > about What does the new school review process require?](#)

Why is my school being reviewed?

A: High schools and/or secondary education programs may be reviewed for various reasons. Some of these reasons include: A school/program that is new to the NCAA Eligibility Center's initial-eligibility process, and does not currently...

[Read More > about Why is my school being reviewed?](#)

What happens if I don't graduate on time with the rest of my class?

A: In Division I, if you do not graduate on time (in four years/eight semesters), the NCAA Eligibility Center will still use your grades and coursework for the first four years/eight semesters in your certification. You will still...

[Read More > about What happens if I don't graduate on time with the rest of my class?](#)

What are my options if I am deemed a final nonqualifier?

A: [Click here](#) for information on steps you can take as a nonqualifier for Division I. [Click here](#) for information on steps you can take as a nonqualifier for Division II

[Read More > about What are my options if I am deemed a final nonqualifier?](#)

I don't see my sport listed in the NCAA Eligibility Center registration application, why is that?

A: It could be that the sport you are looking for is not offered as an NCAA Championship sport; and, therefore, you do not need to register with the NCAA Eligibility Center. It could be that you have selected the incorrect gender...

[Read More > about I don't see my sport listed in the NCAA Eligibility Center registration application, why is that?](#)

Will coursework completed in the summer after the sixth semester be considered toward the core-course progression (10/7) requirement?

A: Yes. NCAA core courses completed in the summer after the sixth semester may be used to meet the core-course progression (10/7) requirement provided the approved course is completed prior to the start of the seventh semester.

[Read More > about Will coursework completed in the summer after the sixth semester be considered toward the core-course progression \(10/7\) requirement?](#)

What do I have to do to be able to go on an official visit?

A: In order to go on an official visit, you must be completely registered with the NCAA Eligibility Center and must be on an NCAA Division I or II school's request list.

[Read More > about What do I have to do to be able to go on an official visit?](#)

What is an official visit?

A: Any visit to a college campus by you and your parents paid for by the college. The college may pay all or some of the following expenses: Your transportation to and from the college; Room and meals (three per day) while you are...

[Read More > about What is an official visit?](#)

What is the National Letter of Intent (NLI)?

A: The National Letter of Intent (NLI) is a voluntary program governed by the Collegiate Commissioners Association (CCA) and administered by the NCAA. By signing an NLI, the college-bound student-athlete agrees to attend the college...

[Read More > about What is the National Letter of Intent \(NLI\)?](#)

What is a verbal commitment?

A: This phrase is used to describe a college-bound student-athlete's commitment to a school before he or she signs (or is able to sign) a National Letter of Intent. A college-bound student-athlete can announce a verbal commitment at...

What is an unofficial visit?

A: Any visit by you and your parents to a college campus paid for by you or your parents. The only expense you may receive from the college is three complimentary admissions to a home athletics contest. You may make as many

unofficial...

[Read More > about What is an unofficial visit?](#)

What is a dead period?

A: A college coach may not have any in-person contact with you or your parents on or off campus at any time during a dead period. The coach may write and telephone you or your parents during this time.

[Read More > about What is a dead period?](#)

How can I change the date of birth on my account?

A: If only the day and/or the month are incorrect on your account, the NCAA Eligibility Center staff can make this change over the phone. If your high school transcript is on file that has the correct date of birth (DOB), staff can...

[Read More > about How can I change the date of birth on my account?](#)

How can I find my school's list of approved courses?

A: You can find your high school's approved, denied and archived List of NCAA Courses here by searching for your school.

[Read More > about How can I find my school's list of approved courses?](#)

How do I submit proof of graduation?

A: The recommended way to submit proof of graduation is to have your graduation date (with month/day/year) placed on your final high school transcript that you send to the NCAA Eligibility Center after you graduate high school. A copy...

[Read More > about How do I submit proof of graduation?](#)

Why is it important to graduate with my class?

A: If you plan to attend a Division I school, you must complete 16 NCAA core-courses in four consecutive academic years from the start of ninth grade. If you graduate high school early, you must still meet the NCAA's core-course...

[Read More > about Why is it important to graduate with my class?](#)

What online programs are recommended?

A: For an online (nontraditional) course to count as an NCAA core course it must meet all the following requirements: The course must prepare students for academic work at a four-year college. The course must be comparable in length,...

[Read More > about What online programs are recommended?](#)

I met my high school's graduation requirements, how am I short NCAA core courses?

A: For a high school class to be an NCAA-approved core course, it must meet these conditions: Be taught at or above your high school's regular academic level; Be listed as an approved course on your high school's List of NCAA...

[Read More > about I met my high school's graduation requirements, how am I short NCAA core courses?](#)

Where can I find my NCAA ID number?

A: You can find your NCAA ID number in one of two places: It will be located at the top of your registration confirmation email; and You can log into your NCAA Eligibility Center account at eligibilitycenter.org and click the "My..."

[Read More > about Where can I find my NCAA ID number?](#)

Why is my NCAA ID number important?

A: You will need your NCAA ID number any time you call the NCAA Eligibility Center with questions, in addition to your password. Your NCAA ID number is also one of the ways that the coach or compliance staff at the college or...

Why can't I request my final amateurism certification?

A: If you are enrolling at a Division I or II school for the fall semester, you may request an amateurism certification decision from the NCAA Eligibility Center on or after April 1 before your enrollment in college. If you are...

[Read More > about Why can't I request my final amateurism certification?](#)

Why has my account not been processed yet?

A: In order for you to receive an academic certification, you must have a final transcript with proof of graduation, transcripts from all other high schools attended, test scores, no open academic tasks and be on an NCAA Division I or...

[Read More > about Why has my account not been processed yet?](#)

How long does it take to receive my transcript?

A: This will depend on how you sent your transcript. If you sent your transcript by U.S. mail, it can take up to three weeks to receive your transcript, depending on the speed of the U.S. Postal Service, and how busy the NCAA...

[Read More > about How long does it take to receive my transcript?](#)

I sent my transcript and/or test scores, why has my task not closed yet?

A: Depending on how you sent your transcript (either by US mail, approved e-transcript provider, or direct upload), will depend on the length of time it will take to receive your transcript and process it. Once the transcript has been...

[Read More > about I sent my transcript and/or test scores, why has my task not closed yet?](#)

How do I close the task that says I have not completed my registration?

A: You will need to complete your registration by either making payment or selecting that you have received a fee waiver for the ACT or SAT. Once you complete the registration process, the task will automatically close. *It's...

[Read More > about How do I close the task that says I have not completed my registration?](#)

Why am I being charged an international fee when I am a U.S. (domestic) student?

A: The international fee (\$130) is charged when you select that you have attended school outside the United States and its territories after age 11, have participated in sports outside the United States, or selected that your address...

[Read More > about Why am I being charged an international fee when I am a U.S. \(domestic\) student?](#)

What does being eligible mean?

A: Being "eligible" means that you have successfully completed all of the academic and amateurism (sports participation) requirements in order to practice, compete and receive athletics scholarships at an NCAA Division I or II school.

[Read More > about What does being eligible mean?](#)

I am registering with the NCAA Eligibility Center and am a junior college student, where do I put my college information in the registration?

A: You do not need to put your college coursework in your registration information; however, if you have participated in your sport after high school, you will need to list that information in the "My Sports" section of your account.

[Read More > about I am registering with the NCAA Eligibility Center and am a junior college student, where do I put my college information in the registration?](#)

Why do I need to register with the NCAA Eligibility Center?

A: If you want to play NCAA sports at a Division I or II school, you need to register with the NCAA Eligibility Center and have your academic and amateurism evaluations completed.

[Read More > about Why do I need to register with the NCAA Eligibility Center?](#)

Can high school courses taken prior to 9th grade be used in my certification?

A: If you take a high school class such as Algebra 1 or Spanish 1 before you start ninth grade, the class may count for your 16 core courses if it is on your high school's List of NCAA Courses and is shown on your high school...

[Read More > about Can high school courses taken prior to 9th grade be used in my certification?](#)

Is there a list of nontraditional programs or courses that are approved?

A: For a nontraditional course to count as an NCAA core course it must meet all the following requirements: The course must prepare students for academic work at a four-year college. The course must be comparable in length, content...

[Read More > about Is there a list of nontraditional programs or courses that are approved?](#)

How do I send my SAT or ACT scores to the NCAA Eligibility Center?

A: Students may take the ACT or the SAT an unlimited number of times prior to full-time collegiate enrollment. All ACT and SAT scores must be reported to the NCAA Eligibility Center. It is best for students to list the NCAA...

[Read More > about How do I send my SAT or ACT scores to the NCAA Eligibility Center?](#)

What are the terms and conditions for a student registration?

A: Terms and Conditions Collection and Disclosure of Information: I hereby authorize all secondary schools, educational entities and athletics organizations including but not limited to athletics clubs, teams, tournaments, sanctioning...

[Read More > about What are the terms and conditions for a student registration?](#)

I am a transfer student-athlete. Do I need to register for amateurism with the NCAA Eligibility Center?

A: Every college-bound student-athlete, both domestic and international, who is attending an NCAA Division I or II school for the first time, must be certified by the NCAA Eligibility Center. This includes student-athletes who are...

[Read More > about I am a transfer student-athlete. Do I need to register for amateurism with the NCAA Eligibility Center?](#)

If my fee waiver is still pending, will I receive a final amateurism certification?

A: No, you cannot request final amateurism unless the fee issue is resolved nor will you receive an academic certification. Contact your high school to request that they submit fee waiver verification, or you may log on to your...

[Read More > about If my fee waiver is still pending, will I receive a final amateurism certification?](#)

What is the test score requirement for NCAA Division II eligibility?

A: Division II currently requires a minimum SAT score of 820 or an ACT sum score of 68. The SAT score used for NCAA purposes includes only the critical reading and math sections. The writing section of the SAT is not used. The ACT...

[Read More > about What is the test score requirement for NCAA Division II eligibility?](#)

How do I contact Collegeboard (SAT) regarding my SAT scores?

A: SAT/Collegeboard website: <http://sat.collegeboard.org/contact> Phone: 866/756-7346 To view or send score information: <http://sat.collegeboard.org/scores>

[Read More > about How do I contact Collegeboard \(SAT\) regarding my SAT scores?](#)

What is the sliding scale for NCAA Division I eligibility?

A: For Division I initial eligibility, students must present a corresponding test score and core-course grade point average (GPA) based on the sliding scale. Please note that the sliding scale will change for students enrolling full...

[Read More > about What is the sliding scale for NCAA Division I eligibility?](#)

If I take the SAT or ACT more than once, how is the score to be used in my certification determined?

A: Your SAT sum score will be calculated using the critical reading and math sub scores. If the SAT is taken more than once, the NCAA Eligibility Center will use the highest of those sub scores to maximize the total score used in the...

What is a fee waiver?

A: If you are unable to pay the registration fee for the NCAA Eligibility Center, there is an option in the payment section for you to receive a fee waiver, if eligible. You are eligible for a waiver of the registration fee if you...

[Read More > about What is a fee waiver?](#)

Once I complete the sports participation (amateurism) questions, how long will it take to find out if I am certified as an amateur?

A: After you complete all of the questions, the length of time it will take for you to receive your "preliminary status report" will depend on your sports participation history.

[Read More > about Once I complete the sports participation \(amateurism\) questions, how long will it take to find out if I am certified as an amateur?](#)

If I have been participating in events related to my sport for a long period of time, what events do I need to list on the sports participation (amateurism) registration section?

A: You should include all events in which you participated, beginning with your ninth grade of high school and thereafter.

[Read More > about If I have been participating in events related to my sport for a long period of time, what events do I need to list on the sports participation \(amateurism\) registration section?](#)

Who can help me complete the sports participation (amateurism) information on my registration?

A: If you have questions on how to fill out the sports participation information (amateurism questionnaire), you can work with the NCAA Division I or II school's compliance staff that you are planning to attend. However, when you have...

[Read More > about Who can help me complete the sports participation \(amateurism\) information on my registration?](#)

Is online high school considered home schooling by the NCAA?

A: Please refer to the Home School Information document for information regarding online or nontraditional courses.

[Read More > about Is online high school considered home schooling by the NCAA?](#)

What can be used as proof of graduation for home schooling?

A: A copy of your diploma, which must show month/day/year of graduation; Place the month/day/year of graduation on the home school transcript; or A copy of the GED test results and diploma.

[Read More > about What can be used as proof of graduation for home schooling?](#)

Can I fax my transcript?

A: The NCAA Eligibility Center does not accept faxed transcripts.

[Read More > about Can I fax my transcript?](#)

I have my own home school transcript; do I have to format it like the one the NCAA Eligibility Center uses as an example?

A: No, as long as the same information can be found on your transcript (i.e., course title, grade and credit, which year the course was taken, the ninth grade start date and the graduation date), the format can be different. Here is...

[Read More > about I have my own home school transcript; do I have to format it like the one the NCAA Eligibility Center uses as an example?](#)

I used an accredited home school program; do I still have to submit the core-course worksheets?

A: Yes, you will still need to fill out the home school core-course worksheets

[Read More > about I used an accredited home school program; do I still have to submit the core-course worksheets?](#)

I accidentally selected that I was a home school student during my registration, but am not. How can I fix it?

A: Once all transcripts have been received, the NCAA Eligibility Center will review your file. If, during the review, it is discovered that you registered incorrectly as a home schooled student, the file will be corrected at that time...

My home school transcript does not show credits for each course. Are course credits necessary?

A: All core courses must show units of credit or be in a format that shows semester/yearly grades. Course credits will be acceptable in the following increments: .25, .50, .75, 1.0 or .34, .67, or 1.02. No course may exceed 1.0/1.02...
[Read More > about My home school transcript does not show credits for each course. Are course credits necessary?](#)

Can my GED be used as proof of graduation?

A: If you do not graduate but subsequently complete and pass the GED test and obtain a state high school equivalency diploma, it may satisfy the graduation requirement of the initial-eligibility requirements, but not the core...
[Read More > about Can my GED be used as proof of graduation?](#)

I was reassigned (or reclassified) to 10th grade at a public school after ninth and 10th grade of home schooling. Will this affect my eligibility?

A: In Division I, a college-bound student-athlete must complete his or her core-curriculum requirements no later than eight semesters or four years from his/her ninth grade start date. In this situation, where you would not graduate "...
[Read More > about I was reassigned \(or reclassified\) to 10th grade at a public school after ninth and 10th grade of home schooling. Will this affect my eligibility?](#)

What can I use to show as evidence that my home schooling was conducted in accordance with state law?

A: If you are required by state law to notify the school, school district, or the state of your intent to home school, the NCAA Eligibility Center needs a copy of that letter or response. If you are not required, the NCAA Eligibility...

[Read More > about What can I use to show as evidence that my home schooling was conducted in accordance with state law?](#)

Are parents allowed to graduate home schooled students?

A: Only two states impose high school graduation requirements on homeschoolers: New York and Hawaii: Require the home schooling record to be reviewed by a local school, which issues the diploma. The state department of education may...

[Read More > about Are parents allowed to graduate home schooled students?](#)

Where do I send my home school documentation?

A: Home school evaluation address and contact information: NCAA Eligibility Center (ATTN: Home School Evaluation) 1802 Alonzo Watford Sr. Drive Indianapolis, IN 46202-6222 *Note: Do not send home school information to the NCAA...

[Read More > about Where do I send my home school documentation?](#)

What documents are required if I am a home schooled student?

A: Please review and print the Home School Checklist to view a complete list of the required steps for home school students. Next, in order for the NCAA Eligibility Center to evaluate your certification status, please submit the...

[Read More > about What documents are required if I am a home schooled student?](#)

Do I need to register if I'm home schooled?

A: If you want to play NCAA sports at a Division I or II school, you need to register with the NCAA Eligibility Center if you were home schooled for any part of high school. If you are planning to attend a Division III school, you do...

[Read More > about Do I need to register if I'm home schooled?](#)

Are accommodations available for students with education-impacting disabilities (EIDs) once they enroll in a college or university?

A: Many colleges or universities provide accommodations to students with EIDs. However, it is the student's responsibility to approach the college and disclose his

or her disability documentation to the college/university's office of...

[Read More > about Are accommodations available for students with education-impacting disabilities \(EIDs\) once they enroll in a college or university?](#)

Why should I submit my education-impacting disability (EID) documentation?

A: If you are a student with a documented EID, you only need to alert the NCAA Eligibility Center to your EID if you are planning on enrolling full-time at a Division I school and would like to take additional core courses after you...

What accommodations may I receive if I have a documented education-impacting disability (EID)?

A: Students planning on attending a Division I school and whose EID documentation is approved by the NCAA Eligibility Center may take up to three additional core courses after graduating high school and before enrolling full-time at a...

[Read More > about What accommodations may I receive if I have a documented education-impacting disability \(EID\)?](#)

Are the initial-eligibility standards different for students with an education-impacting disability (EID)?

A: A high school student with a documented EID must meet the same initial-eligibility requirements as other students but may be provided certain accommodations to help meet those requirements. For instance, a student with a documented...

[Read More > about Are the initial-eligibility standards different for students with an education-impacting disability \(EID\)?](#)

Where do I send my education-impacting disability (EID) documentation?

A: Be sure to include an EID Cover Sheet and a Buckley Statement with your submission to one of the following: Mail: NCAA EID Services P.O. Box 7110

Indianapolis, IN 46207-7110 Or you can fax or email it to: Fax: 317-968-5100
Email:...

[Read More > about Where do I send my education-impacting disability \(EID\) documentation?](#)

What is an education-impacting (EID) disability?

A: For academic eligibility purposes, the NCAA defines an education-impacting disability (EID) as a current impairment that has a substantial educational impact on a student's academic performance and requires accommodation. Some of...

[Read More > about What is an education-impacting \(EID\) disability?](#)

Can I use a nonstandard ACT or SAT exam for my initial eligibility?

A: Yes. Students with diagnosed education-impacting disabilities may take a nonstandard ACT or SAT exam. The test score must be provided to the NCAA Eligibility Center from the testing agency, just as any other test score.

[Read More > about Can I use a nonstandard ACT or SAT exam for my initial eligibility?](#)

What if I take two courses that are similar in content?

A: You can earn credit for a core course only once. If you take a course that repeats the content of another core course, you earn credit for only one of these courses and the higher grade counts toward your core-course GPA.

[Read More > about What if I take two courses that are similar in content?](#)

What's the difference between my overall GPA and my NCAA core GPA?

A: The NCAA core-course GPA is calculated using only NCAA-approved core courses in the required number of core units. High school GPAs generally include the grades from most or all courses attempted in grades nine through 12.

[Read More > about What's the difference between my overall GPA and my NCAA core GPA?](#)

Can weighted grades for honors or advanced placement (AP) courses be factored into my core-course GPA?

A: A school's normal practice of weighting honors or advanced courses may be used, as long as the weighting is used for computing GPAs. Weighting cannot be used if the high school weights grades for the purpose of determining class...

[Read More > about Can weighted grades for honors or advanced placement \(AP\) courses be factored into my core-course GPA?](#)

How is my core grade-point average (GPA) calculated?

A: Your core-course GPA is the average of your best grades achieved for all required core courses. If you have taken extra core courses, those courses will be used in your GPA, only if they improve your GPA. You can use this core...

[Read More > about How is my core grade-point average \(GPA\) calculated?](#)

How are courses taken over two years counted?

A: A one-year course that is spread over a longer period of time is considered one course and will receive a maximum of one core-course credit. (Example: Algebra 1, spread over two years, would receive one unit of credit.)

May college courses (taken during high school) count as core courses?

A: College courses may be used to satisfy core-curriculum requirements if the courses are accepted and awarded credit by the high school for any student and meet all other requirements for core courses. For NCAA Divisions I and II,...

[Read More > about May college courses \(taken during high school\) count as core courses?](#)

Do pass / fail grades count?

A: Maybe, these grades may satisfy your core-course requirements. The NCAA Eligibility Center will assign your high school's lowest passing grade for a pass/fail class as long as the course receives credit toward graduation.

[Read More > about Do pass / fail grades count?](#)

What is the lowest grade that will be used for a course in my certification?

A: Follow your high school's policy regarding its lowest passing grade. If the NCAA Eligibility Center does not have this policy, the lowest passing grade that will be used is D.

[Read More > about What is the lowest grade that will be used for a course in my certification?](#)

When should I register with the NCAA Eligibility Center?

A: You should register with the NCAA Eligibility Center at the beginning of your sophomore year in high school. You will want to make sure you are on track to graduate on time and meet the NCAA's required initial-eligibility standards...

[Read More > about When should I register with the NCAA Eligibility Center?](#)

How do I request my final amateurism certification?

A: Follow the instructions in this video tutorial.

[Read More > about How do I request my final amateurism certification?](#)

What is amateurism?

A: An amateur, as defined by the NCAA, is someone who has not profited above his/her actual and necessary expenses or gained a competitive advantage in his/her sport.

[Read More > about What is amateurism?](#)

Where can I find information regarding the NLI (National Letter of Intent)?

A: Visit this FAQ site:

<http://www.nationalletter.org/frequentlyAskedQuestions/index.html>

[Read More > about Where can I find information regarding the NLI \(National Letter of Intent\)?](#)

What is the definition of a four-year college preparatory course?

A: A course that academically prepares students to be successful in credit bearing, four-year college or university level courses without the need for remediation.

[Read More > about What is the definition of a four-year college preparatory course?](#)

When should my high school update its core course list?

A: The answer to this question depends on when your school develops its curriculum. However, best practices would indicate that you update your list once per year, once your school has decided on its new course offerings. For example...

[Read More > about When should my high school update its core course list?](#)

What is a course catalog?

A: A course catalog can also be known as Program of Studies; Curriculum Guide; Registration Guide; or Course Description Essentially, it is a document that lists the courses taught at a school by discipline, complete with a brief...

Can computer science courses be approved as core courses?

A: Possibly. If the course (a) receives math or science graduation credit and (b) is an academic programming course or an Advanced Placement (AP) course, it should be submitted in the appropriate core area (math or science), and not...

[Read More > about Can computer science courses be approved as core courses?](#)

Will my high school's fine arts courses be approved?

A: Courses in art, music, dance or acting / theater cannot be approved as NCAA core courses in any core area.

[Read More > about Will my high school's fine arts courses be approved?](#)

What courses should NOT be submitted as "additional" core courses?

A: Miscellaneous non-academic courses such as physical education, leadership/community service, driver's education, weight lifting, study skills, marching band, software applications, etc. Additional courses are typically foreign...

[Read More > about What courses should NOT be submitted as "additional" core courses?](#)

What courses can be submitted in the "additional" core area?

A: Courses in foreign / world languages, philosophy, comparative religion, or American Sign Language.

[Read More > about What courses can be submitted in the "additional" core area?](#)

What is NOT a core course?

A: The following would not be considered core for NCAA purposes: Courses in non-core areas or vocational courses: Examples include Driver's Ed, Keyboarding, Art, Music, Physical Education, Welding. Courses that prepare students for...

[Read More > about What is NOT a core course?](#)

What is a core course?

A: NCAA legislation guides the NCAA Eligibility Center staff in it's review of core courses. This legislation requires that a course meet the following standards: A core course must be an academic course that receives high school...

[Read More > about What is a core course?](#)

What is tech prep?

A: Tech prep generally refers to a course which is designed to prepare a student for a technical or vocational field.

[Read More > about What is tech prep?](#)

My high school submitted a science class but forgot to indicate that it has a lab component. The course is on our approved core course list but is not showing an attached lab. How can I update this?

A: Resubmit the course as a title change, and at this time check the box indicating that a lab is attached.

[Read More > about My high school submitted a science class but forgot to indicate](#)

that a it has a lab component. The course is on our approved core course list but is not showing an attached lab. How can I update this?

What is a bell schedule?

A: A bell schedule is a daily class schedule with times, such as school start time, lunch, dismissal and length of classes.

[Read More > about What is a bell schedule?](#)

What is a master schedule?

A: A master schedule is a school schedule that shows all courses being taught and the corresponding instructor for the current academic year.

How do I change my high school's contact person?

A: Log on to your high school's account on the high school portal at www.eligibilitycenter.org . Once logged in, click the " Update Contact Info " link at the top. You can then update the primary and/or secondary contact information.

[Read More > about How do I change my high school's contact person?](#)

What types of nontraditional courses can be used to satisfy NCAA core-course requirements?

A: Courses taught via the Internet, distance learning, independent study, individualized instruction, correspondence, and courses taught by similar means may be used to satisfy NCAA core-course requirements if all of the following...

[Read More > about What types of nontraditional courses can be used to satisfy NCAA core-course requirements?](#)

What is a Matriculation letter (MTR)? Why is it required?

A: This document is required if you complete post-graduate coursework (courses after you have graduated from high school). This document is required to confirm your first full-time enrollment in any college or university, whether it...

[Read More > about What is a Matriculation letter \(MTR\)? Why is it required?](#)

Where can I find the Refund Form?

A: The Refund Form may be used for the following reasons: Refund due to duplicate payments/registrations. Refund due to being eligible for a fee waiver but completed the registration and paid either by e-check or credit card. The...

[Read More > about Where can I find the Refund Form?](#)

What is a Buckley statement?

A: The federal Buckley Amendment release form allows the student to identify and grant access for individuals other than himself/herself to review his/her education-impacting disability information and/or speak on his or her behalf...

[Read More > about What is a Buckley statement?](#)

How do I contact the ACT about my scores?

A: ACT website: <http://www.act.org/> Phone: 319/337-1270 Hours: Monday through Friday from 8 a.m. to 8 p.m. Central time.

[Read More > about How do I contact the ACT about my scores?](#)

What are the customer service hours of operation?

A: The customer service department is open for inbound calls Monday through Friday. Hours of operation for customers are as follows: Member Institutions: 8:30 a.m. to 5:30 p.m. Eastern time; High Schools: 8:30 a.m. to 5:30 p.m...

[Read More > about What are the customer service hours of operation?](#)

How do I request final amateurism certification?

A: Click here for a step-by-step tutorial on how to request your final amateurism certification.

[Read More > about How do I request final amateurism certification?](#)

What do I need in order to register with the NCAA Eligibility Center?

A: A valid email address (Once you enter a valid email address, our system will send you an email with instructions on how to register; this will include a verification

code and a link to the website. After clicking the link, you will...

[Read More > about What do I need in order to register with the NCAA Eligibility Center?](#)

If do not remember the password to my NCAA Eligibility Center account, what should I do?

A: On the log in page for students at www.eligibilitycenter.org, there is a "Forgot Password" link. Click on that link, enter the email address you registered with, and the system will send you an email with instructions on how to...

How can I correct a spelling error in my name at the time of registration? What if my name has changed after registration? (Adoption, marriage, divorce, etc.)

A: You can log in to your account at www.eligibilitycenter.org and under "My Planner" click on "About Me" and "Basic Information" and change the spelling of your name or your whole name completely if necessary.

[Read More > about How can I correct a spelling error in my name at the time of registration? What if my name has changed after registration? \(Adoption, marriage, divorce, etc.\)](#)

Why can't I register with "China" as my country name?

A: The country name in our database is listed as "Peoples Republic of China".

[Read More > about Why can't I register with "China" as my country name?](#)

What are acceptable forms of payment for the NCAA Eligibility Center registration fee?

A: The NCAA Eligibility Center accepts payment using credit cards or debit cards or by e-check. Gift cards may be used if the card is recognized by our Cybersource

payment processing site.

[Read More > about What are acceptable forms of payment for the NCAA Eligibility Center registration fee?](#)

Why would my zip code not be accepted during NCAA Eligibility Center registration or payment process?

A: If a zip code is not accepted, it may be because the name of the city you entered does not match in our database. The database is created from downloads from the U.S. Postal Service (USPS) and is updated once per month. To...

[Read More > about Why would my zip code not be accepted during NCAA Eligibility Center registration or payment process?](#)

What are the minimum technical requirements for the NCAA Eligibility Center registration website?

A: You can view a screen shot of the technical requirements (they can also be found on the splash page at www.eligibilitycenter.org under the green and yellow boxes for College-Bound Student-Athletes and High School Administrators).

[Read More > about What are the minimum technical requirements for the NCAA Eligibility Center registration website?](#)

Do I need to register for cheerleading?

A: No, this is not an NCAA championship sport.

[Read More > about Do I need to register for cheerleading?](#)

Can I change my email address on my account or do I need to contact the NCAA Eligibility Center to have it changed?

A: If you know your email address and password to your account, you can log in at www.eligibilitycenter.org and change the email address on your own. Once logged in, go to "My Account/ID#" at the top right of your screen and click on...

[Read More > about Can I change my email address on my account or do I need to contact the NCAA Eligibility Center to have it changed?](#)

Can I print out my final academic and/or amateurism decisions/statuses to provide to my coach or keep for my own records?

A: YES! When you log into their account at www.eligibilitycenter.org , you can click on "My Account/ID" at the top right of your screen and the last option is the Certification Summary Report. This report shows your reported...

[Read More > about Can I print out my final academic and/or amateurism decisions/statuses to provide to my coach or keep for my own records?](#)

I have more than one high school listed on my account, but I only attended one high school. How can it be removed?

A: If the other high school(s) on your account were not added by the registrant during the registration process, then the other high school(s) could have been added in one of two ways: By the Academic Certification staff during a...

[Read More > about I have more than one high school listed on my account, but I only attended one high school. How can it be removed?](#)

Can I register for Equestrian as my sport?

A: Yes, Women's Equestrian is a choice in the sport's drop-down list when you select your sport in the registration process. You can also add additional sports once you have completed your registration.

Can I change my name on my account?

A: Yes, you can log in with your email address and password and update your name on your account. Log in to your account at www.eligibilitycenter.org , select "My Planner", then "About Me", and in "Basic Information" you can update...

[Read More > about Can I change my name on my account?](#)

I paid for my registration and have multiple charges on my credit or debit card account, why?

A: The NCAA Eligibility Center's system can only accept one payment and when payment goes through, "pending charges" will drop off your account. The bank's

policy may be to hold the charges until one payment is processed. It is...

[Read More > about I paid for my registration and have multiple charges on my credit or debit card account, why?](#)

Can I use a pre-paid credit card / gift card to pay for my registration?

A: Prepaid debit cards sometimes do not work because our system requires address verification and many prepaid cards may not have an address associated with them. If you have attempted payment with a prepaid card as a debit, allow...

[Read More > about Can I use a pre-paid credit card / gift card to pay for my registration?](#)

What if my payment was reflected on my credit card / debit card statement, but is not showing as paid in my NCAA account?

A: If this scenario happens, please call our office at 877/262-1492 for assistance. It is possible that you may have to send a copy of your bank or credit card statement highlighting the successful payment. Note: Please confirm the...

[Read More > about What if my payment was reflected on my credit card / debit card statement, but is not showing as paid in my NCAA account?](#)

Can I receive different amateurism certifications for NCAA Divisions I and II?

A: Yes. NCAA Divisions I and II have different rules, so it is possible that your certification status may be different for each division.

[Read More > about Can I receive different amateurism certifications for NCAA Divisions I and II?](#)

If I am transferring from a junior college to either a Division I or II college or university, do I have to receive an academic and an amateurism certification?

A: You will definitely need to receive an amateurism certification. However, you may not need an academic certification. The college or university that is recruiting you will be able to advise you on this matter based on your specific...

[Read More >](#) about If I am transferring from a junior college to either a Division I or II college or university, do I have to receive an academic and an amateurism certification?

What if I enroll at an NCAA Division I or II college or university and decide to participate in a sport other than the one I have listed now? What do I need to do?

A: You can log on to your account at www.eligibilitycenter.org and add a new sport for review at any time. Go to the “My Planner” page and click on the green box with the white plus sign on the “My Sports” tab. Complete the questions...

[Read More >](#) about What if I enroll at an NCAA Division I or II college or university and decide to participate in a sport other than the one I have listed now? What do I need to do?

If I complete the registration process but don't attend a Division I or II college or university immediately following high school, do I need to complete the registration process again if I want to attend a Division I or II college or university later?

A: Before being certified for an NCAA Division I or II college or university, you will be required to update the information you provided for the sports-participation questions. You will not be charged a registration fee again to...

[Read More >](#) about If I complete the registration process but don't attend a Division I or II college or university immediately following high school, do I need to complete the registration process again if I want to attend a Division I or II college or university later?

Can I remove a sport from my registration?

A: Yes. Log on to your account at www.eligibilitycenter.org and navigate to the “My Planner” page. Click on “My Sports,” go to the sport you wish to remove and hover over the green icon to the right. This will allow you to deactivate.

Is my registration fee refundable?

A: All fees are nonrefundable after successful registration. No refunds will be given due to nonparticipation or disinterest at an NCAA Division I or II college or university. In the event a duplicate registration was completed and...

[Read More > about Is my registration fee refundable?](#)

What is the registration fee?

A: You must pay online by debit, credit card or e-check. The registration fee is \$75 for students from the United States and its territories, and Canada. The registration fee is \$130 for students from all other countries.

[Read More > about What is the registration fee?](#)

What are reasons my verification code will no longer work?

A: The verification code the you receive when you start the registration process may no longer work due to two reasons: It has been over 7 days since the verification code was sent to your email and, therefore, has expired and you...

[Read More > about What are reasons my verification code will no longer work?](#)

If I cannot remember the password to my account and no longer have access to the email address, what should I do?

A: You will need to fill out the Student Adjustment Form available on the Resources page at www.eligibilitycenter.org under the Forms section. You will also need to attach a photocopy of your picture ID (drivers license, passport,...

[Read More > about If I cannot remember the password to my account and no longer have access to the email address, what should I do?](#)

How long do I have to complete my registration?

A: An unpaid account is open in the system for 30 days. If the registration is not completed within 30 days, the account will be deleted from the system and the student will need to start the registration process again. The student...

[Read More > about How long do I have to complete my registration?](#)

How long is my verification code for my registration account active?

A: Verification codes are active for 7 days. After this time period, the student will need to request another verification code.

[Read More > about How long is my verification code for my registration account active?](#)

Can a parent register two students with the same email address?

A: NO, each account must have a unique email address. Be sure that the email address used is one that will be active even after the student completes high school.

[Read More > about Can a parent register two students with the same email address?](#)

Am I eligible? How can I check my status?

A: You can check your status by logging onto your account at www.eligibilitycenter.org Once logged in, click on "My Planner." Your current academic and amateur statuses for NCAA Divisions I and II will be on the right side of this...

[Read More > about Am I eligible? How can I check my status?](#)

What is an Institutional Request List (IRL)?

A: An Institutional Request List (IRL) is a list of college-bound student-athletes who an NCAA Division I or II college or university is interested in recruiting. The action of activating a college-bound student-athlete to the IRL informs the...

[Read More > about What is an Institutional Request List \(IRL\)?](#)

My account says I am a nonqualifier but waiver approved. Am I eligible?

A: If a waiver is granted, the student-athlete will remain a final nonqualifier or partial qualifier; however, by receiving waiver relief, they may receive athletically related financial aid, practice and compete in the initial year...

Will a student receive credit in his certification for a credit-by-exam course?

A: No, courses completed through credit-by-exam will not be used in an initial-eligibility certification.